Boston Trust & Investment Management Company®

Online Privacy Policy

As of August 4, 2014

The following is the Online Privacy Policy ("Privacy Policy") of Boston Trust & Investment Management Company and its subsidiary, BTIM, Inc. (collectively, "Boston Trust" or "we"). The Privacy Policy describes the privacy practices of the Boston Trust and Walden websites (the "Site"). Specifically it outlines the types of information we gather about you while you are using the Site, and the ways in which we use and share this information. The Privacy Notice does not apply to any information you may provide to us, or that we may collect offline.

We value your privacy and recognize the sensitivity of your personal information. Our employees share the same concerns. We have crafted our Privacy Policy to address any concerns you might have, and to assure you that your personal information, including your financial and account information, will be treated carefully and appropriately. Our Privacy Policy generally describes how we collect, share, use, and protect your information. If you are a customer who has opened an account with us for personal, family, or household purposes, our Privacy Notice may apply to you as well and further explains how we may use your information. By visiting our Site you are accepting the practices described in this Online Privacy Policy and consent to our use of cookies and similar technology. If you choose to access certain services, such as State Street's WealthConnect portal or our secure e-mail service, your use of those services may be governed instead by agreements governing those specific services.

Information That We Collect:

When you visit our Site, we receive and collect certain information about you. The information that we receive and collect depends in part on what you do when you visit our Site. You may be able to improve your experience on our Site when you tell us who you are – for example, by signing up for newsletters.

Some of the information you may submit is personally identifiable information, but much of it is not. Personally identifiable information is information that identifies a particular person. Examples include your name, address, or phone number. Note: we do not request or collect social security numbers on our site. It is possible to browse our Site without actively submitting any personally identifiable information.

Automatically Collected Information:

Every time you visit a Site, some information is automatically collected from you. This information may include, but is not limited to, some or all of the following items: your Internet Protocol (IP) address and/or domain; type and version of Internet browser software and operating system you use; the date, time, and duration of your Site access; specific pages, buttons or images you access while visiting the Site; type of device (e.g. smartphones, tablets): mobile carrier and/or Internet Service Provider; and demographic information concerning the country of origin of your Computer and the language(s) used by it.

Information Collected via Cookies:
Cookies are small text files that are placed on your computer to distinguish you from other visitors to our Site. The use of cookies is standard practice to collect or track information about your activities while using a website. We do not use cookies to collect personally identifying information, but only to collect information related to the characteristics of your Computer, or when and how you reached the Site. They do not pose a threat to a user's system or files. We use this information only for purposes of planning and tracking, as well as assessing the technical function of the Site. Most people do not know that cookies are being placed on their Computers when they visit websites because browsers are typically set to accept cookies. You can choose to have your browser warn you every time a cookie is being sent to you or you can choose not to accept cookies. You can also delete cookies from your Computer at any time. If you refuse cookies, the functionality of our Site may be impacted or become non-functional. Since every browser and Computer is different, you will need to follow your browser's instructions for disabling or deleting cookies.

Information Collected via Flash Objects and Other Similar Technology:
In addition to using cookies, we may also use similar technologies to track users' interactions with our Site. Some of these technologies include web beacons (transparent graphical images placed on a website), pixels, tags, and Flash objects (also referred to as "Local Shared Objects"). Please refer to your browser's instructions to remove cached Sites, history, and images from your Computer. Deleting or disabling cookies will not remove Flash objects or Local Shared Objects. Instead, refer to Adobe's website for more information on how to control or disable these items.

How This Information Is Used:
We may use this information for a number of purposes; for example, to better service your requests and/or inquiries, monitor and analyze Site usage or performance, improve the customer experience of our Site, or ensure technological compatibility with your Computer or other electronic or mobile device (collectively "Computer"). We will not use the information we collect while you are using the Site, nor will we authorize third parties to use such information, to mail or email promotional offers to you.

Our site also includes links to other websites and provides access to products and services available through our Site through cooperative relationships with third party providers such as Constant Contact. We may share with our provider partners any information you provide, or that is collected, in the course of visiting any pages that are made available in cooperation with our provider partners.

The privacy policy of our provider partners may differ from ours. If you have any questions regarding the privacy policy of one of the provider partners (Constant Contact, State Street WealthConnect or Citi AATA) you should contact the provider partner directly for more information.

E-mail and Electronic Communications:
Electronic communication such as e-mail, text messaging, or other forms of electronic communication are inherently insecure. Please refrain from submitting sensitive personal information (such as account number or social security number) via e-mail or similar methods of communication.

When you send an e-mail or other electronic communication to us, you are communicating with us electronically and consent to receive reply communications from us or our providers electronically. We may retain the content of e-mail, electronic communication, your e-mail address, unique identifier (such

as Facebook or Twitter user name), and our response in order to better service your needs for audit, legal, regulatory or other business-related reasons.

Personal Information on Children:
We respect the privacy of your children and encourage all parents to supervise their children's Computer usage. This Site is not directed to children under the age of thirteen and we do not knowingly collect or retain personally identifiable information from children under the age of thirteen. We advise all visitors to our Site under the age of thirteen not to disclose or provide any personally identifiable information on our Site.

If we become aware that we have inadvertently received personally identifiable information from a user under the age of 13, we will delete such information from our records. Because we do not collect any personally identifiable information from children under the age of thirteen via the Site, we also do not knowingly distribute such information to third parties.

To learn more about the Children's Online Privacy Protection Act (COPPA) please visit the Federal Trade Commission's website (www.ftc.gov).

Storage of Information:
All information we gather on our Site is stored within a database to which only we and our hosting service provider have access. However, as effective as the reasonable security measures implemented by us may be, no physical or electronic security system is impenetrable. We cannot guarantee the security of our Site servers or databases, nor can we guarantee the security that information you supply will not be intercepted while being transmitted to us over the Internet.

California Privacy Rights:
California Civil Code Section 1798-83, also known as the "Shine the Light" law, permits our customers who are California residents to request and obtain from us once a year, free of charge, information (if any) we disclosed to third parties for direct marketing purposes in the preceding calendar year. If applicable, this information would include a list of the categories of personal information that was shared and the names and addresses of all third parties with which we shared information in the immediately preceding calendar year. We invite any customer who would like to make such a request to submit your request in writing to:

Sarah Kelly, Director of Risk Management
Boston Trust & Investment Management Company
One Beacon Street, 33rd Floor
Boston, MA 02108

How to Protect Your Personally Identifiable Information:
Safeguard your personally identifiable information from others. Do not volunteer any information. Refer to the Federal Trade Commission's website (www.ftc.gov) for valuable resources to assist you in protecting your personally identifiable information or reporting any incidents of suspected identity theft.

Suspicious E-mail:
We will never e-mail you or send you electronic communications to request sensitive personal information or account information over the Internet or by any other means. Help protect yourself against on-line fraud – if you suspect that an unsolicited e-mail or other electronic communication is fraudulent, please contact the Director of Risk Management at (617) 726-7049 or toll-free at (800) 282-8782, ext. 7049.

Notice to Persons Accessing This Site Outside the United States:
If you reside outside the U.S., any information you provide to us on our Site will be transferred out of your country and into the U.S. If you do not want your personally identifiable information to leave your country, do not provide the information to us. By providing personally identifiable information to us, you explicitly consent to the transfer of your information to the U.S.

Trademark Information:
Boston Trust & Investment Management Company is a trademark of Boston Trust & Investment Management Company. You agree not to use or display trademarks without the prior written consent of Boston Trust.

Changes to Our Online Privacy Policy:
We periodically make changes to our Online Privacy Policy. It is your responsibility to review this Policy frequently and remain informed about any changes to it, so we encourage you to visit this page often. Your continued use of our Site constitutes your acceptance of any amendments to and the most recent versions of the Online Privacy Policy.

Questions or Comments:
If you have any questions or comments about the Boston Trust website, your experience with our Site and services, and our Privacy Policy, please contact us though the Contact Us page on this Site.